Cisco SG500 Initial Setup – Just Add Power HD Over IP – Page 1





CISCO SG500 INITIAL SETUP

Revised 2013-11-04

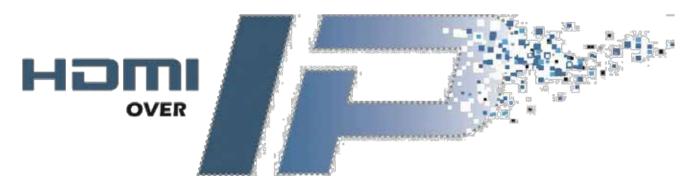


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Stacking vs. Trunking

Cisco SG500 models have 1 main advantage over Cisco SG300 models: Cisco SG500 models support stacking. According to the Cisco SG500 data sheet (<u>Cisco SG500 Series Stackable Managed Switches</u>), up to <u>8 units</u> and up to <u>416 ports</u> can be managed in a single stacked system. For differences between the Cisco SG500 and SG500X, please see Cisco's website: <u>www.cisco.com</u>.

Trunk Connection

When 2 or more switches are trunked together they act as separate switches. This means that they have separate MAC addresses, IP addresses, VLANs, MAC-Address Tables, etc. They are able to forward VLAN information from one switch to another while also keeping information for those VLANs separated.

Control systems communicating with trunked switches will need one connection for <u>EACH</u> switch in a trunk, as each switch behaves as a completely separate entity and cannot directly influence the configuration of another switch.

Trunking can be done over CatX cable or over SFP modules. Trunk bandwidth is 1 – 10 Gbps, depending on the model of SG500.

Stack Connection

When 2 or more switches are stacked together they act as if they are 1 physical switch. One switch is designated as the "Master" and is used as the configuration point for all of the "Slave" switches in the stack. All information meant for any of the stacked switches is passed to all switches in the stack, regardless of the final destination of the information.

Control systems attempting to communicate with stacked switches need only one connection point: either serial connection to the Master switch in the stack, or a telnet connection through any port on the switch.

Stacking can be done over CatX cable or over SFP modules. Stack bandwidth is 1 – 10 Gbps, depending on the model of SG500.

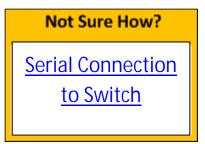
The benefit of stacking is realized when there are more than 6 Transmitters or more Receivers than one switch can reliably handle. Stacking cables are able to handle much more bandwidth than Cat5e/6 cables. However, the benefit of stacking reaches beyond bandwidth.

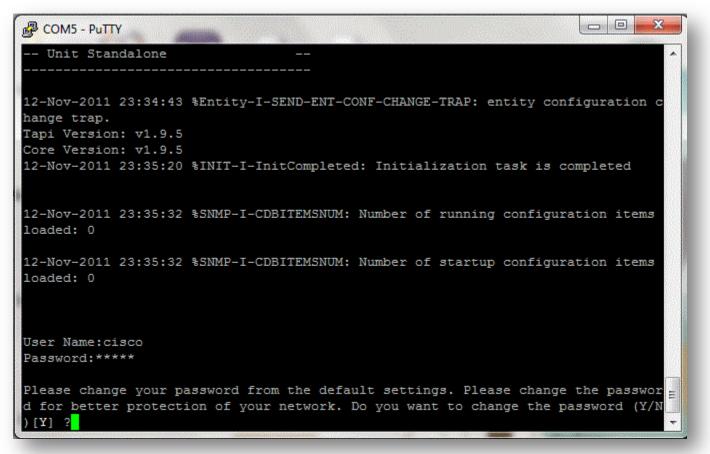
Configuring Stacking

Note: Perform these steps on every switch **<u>BEFORE</u>** attaching the stacking cables.

The SG500 allows for up to 8 switches to be stacked together. With eight 52-port switches, this leaves open the possibility for 400 connected devices in a single stack.

- 1) Connect to the switch with the included console cable and create a serial connection to the switch at a baud rate of 115200-8n1.
- 2) Power on the switch and allow it to run through the boot sequence. When it finishes, the prompt will ask for a username and password. Both are "cisco."
- 3) When it asks you to change the password, type "N." This will exit from the initial set-up dialog and put us at the command line interface (CLI).





the # prompt.

Note: The prompt - **switch6f48fa#** - should always end with '#' in order for configuration to be possible. If at any point the prompt ends with a '>' instead - switch6f48fa> - type enable and enter the password cisco to return to switchb471cc>enable



- Assign 1 switch as the Stack Master and the order of succession if it fails. At the same time we will also configure the stack ports and speed. If you have fewer than 4 switches, only perform the necessary steps.
 - a. Enter into the CLI on the master switch:

```
stack native s3-s4 5g 1 reboot
[y]
[y]
[y]
StackMaster#stack native s3-s4 5g 1 reboot
Are you sure you want to restart ? (Y/N)[Y] Y
You haven't saved your changes. Are you sure you want to continue ? (Y/N)[N] Y
This command will reset the whole system and disconnect your current session. Do
you want to continue ? (Y/N)[N]
```

b. Enter into the CLI on the second switch (the backup master):

```
stack native s3-s4 5g 2 reboot
[y]
[y]
[y]
[y]
StackBackup#stack native s3-s4 5g 2 reboot
Are you sure you want to restart ? (Y/N)[Y] Y
You haven't saved your changes. Are you sure you want to continue ? (Y/N)[N] Y
This command will reset the whole system and disconnect your current session. Do
you want to continue ? (Y/N)[N]
```

- c. Perform the same operations for all units in the stack, replacing "2" with the appropriate number.
- d. Label the switches appropriately so that the Unit number of each switch is clear.
- 5) Once all switches finish rebooting, they will retain their stack configuration but have all other variables reset. To enable stacking, connect the stacking cables.



SFP Stacking Cable

<u>Note:</u> If you have more than 2 switches, it is highly recommended to connect them in Ring Topology. This means that switch 1 is connected to switch 2, 2 is connected to 3, 3 is connected to 4, and 4 is connected back to 1. This way, if one stacking cable fails then the stack still functions.

- 6) Once the stacking cables are connected, all switches except the master will reset. If stacking was configured correctly, accessing any of the Slave switches will yield a prompt with only a '>' symbol, and no configuration options except for <u>debug</u> and <u>help</u>. Connect the console cable to the Master switch to perform switch configuration.
- 7) Finished! The Master switch will list all of the ports on the newly stacked switch. Ports are shown in the format X/1/Y, where X is the stack number and Y is the port number on that stack. Type the following command into the CLI to get the report:

Stack # Port #

_	_					Link	Back	Mdix
Port	Туре	Duplex	Speed	Neg	ctrl	State	Pressure	Mode
gi1/1/1	1G-Copper					Down		
gi1/1/2	1G-Copper					Down		
gi1/1/3	1G-Copper					Down		
gi1/1/4	1G-Copper					Down		
ri1/1/5	1G-Copper					Down		
gi1/1/6	1G-Copper					Down		
gi1/1/7	1G-Copper					Down		
gi1/1/8	1G-Copper					Down		
gi1/1/9	1G-Copper					Down		
- gi1/1/10) 1G-Copper					Down		
gi1/1/11	1G-Copper					Down		
gi1/1/12	1G-Copper					Down		
gi1/1/13	G-Copper					Down		
gi1/1/14	1G-Copper					Down		
gi1/1/15	1G-Copper					Down		
gi1/1/10	5 1G-Copper					Down		
gi1/1/17	1G-Copper					Down		
gi1/1/18	1G-Copper					Down		
gi1/1/19) 1G-Copper					Down		
gi1/1/20) 1G-Copper					Down		
gi1/1/21	. 1G-Copper					Down		
gi1/1/22	1G-Copper					Down		
gi1/1/23	G-Copper					Down		
gi1/1/24	1G-Copper					Down		
gi1/1/25	G-Combo-C					Down		
gi1/1/20	5 1G-Combo-C					Down		
gi2/1/1	1G-Copper					Down		
gi2/1/2	1G-Copper					Down		
gi2/1/3	1G-Copper					Down		
gi2/1/4	1G-Copper					Down		
gi2/1/5	1G-Copper					Down		
gi2/1/6	1G-Copper					Down		
gi2/1/7	1G-Copper					Down		
gi2/1/8	1G-Copper					Down		
gi2/1/9	1G-Copper					Down		
gi2/1/10) 1G-Copper					Down		
gi2/1/11	1G-Copper					Down		
gi2/1/12	1G-Copper					Down		
ri2/1/13	G-Copper					Down		

show interface status

Initial Switch Configuration

A Just Add Power installation is a Right Size[™] matrix. This means that there could be any number of Transmitters and Receivers connected to any ports of the SG500. Just Add Power has a recommended setup which will be followed here, but in practice any setup will work.

First, decide whether Layer 2 or Layer 3 control is needed for Just Add Power devices.

Layer 2 – basic matrix switching ONLY.

Layer 3 – matrix switching <u>PLUS</u> advanced control features of Just Add Power devices: video wall, CEC, RS232, USB, OSD, etc.

Access Mode (Layer 2)

Access Mode (Layer 2) is used for basic matrix switching ONLY. This mode can be controlled 2 ways:

- 1) IP connection to an open port on the switch
- 2) serial connection to the console port on the back of the switch.

The example set-up will include <u>3 Transmitters</u> and <u>5 Receivers</u>:

- 3 Transmitters are connected to ports 2-4 on Stack 1 (gi1/1/2 to gi1/1/4)
- 5 Receivers are connected to ports 1-5 on Stack switch 2 (gi2/1/1 to gi2/1/5)
- If your installation contains more devices, expand on the steps in this guide to fully configure the installation.

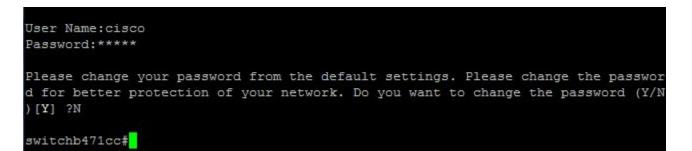
Note: All configuration must be applied to the stack Master. If the stack Master has not been configured yet, please refer to the <u>Configuring Stacking</u> section above.

Not Sure How?

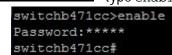
Serial Connection

to Switch

- 1) Connect to the switch with the included console cable and create a serial connection to the switch at a baud rate of 115200-8n1.
- 2) Power on the switch and allow it to run through the boot sequence. When it finishes, the prompt will ask for a username and password. Both are "cisco."
- 3) When it asks you to change the password, type "N." This will exit from the initial set-up dialog and put us at the command line interface (CLI).



Note: The prompt - **switch6f48fa#** - should always end with '#' in order for configuration to be possible. If at any point the prompt ends with a '>' instead - **switch6f48fa>** - type enable and enter the password cisco to return to the # prompt.



4) Create one VLAN per Transmitter. Each Transmitter must have its own VLAN. Since there are 3 Transmitters plugged into ports 2-4 it is easiest to create 3 VLANs numbered 2-4.

```
config
vlan database
vlan 2-4
end
```

switchb471cc#
switchb471cc#config
switchb471cc(config)#vlan database
switchb471cc(config-vlan)#vlan 2-4
switchb471cc(config-vlan)#end
switchb471cc#

```
5) Put all Just Add Power ports in "access" mode.
```

Note: Ports are labeled in the format giX/1/Y where X is the stack number and Y is the port number.

Stack # TPort #

```
config
interface range gi1/1/2-4
switchport mode access
interface range gi2/1/1-5
switchport mode access
end
```

switchb471cc#config	
switchb471cc(config)#interface range gi1/1/2-4	
switchb471cc(config-if-range)#switchport mode a	access
<pre>switchb471cc(config-if-range)#interface range (</pre>	gi2/1/1-5
switchb471cc(config-if-range)#switchport mode a	access
switchb471cc(config-if-range)#end	
switchb471cc#	

6) Put the Transmitter ports in their appropriate VLANs.

Reminder: the Transmitters are connected to ports 2-4 on Stack 1, so we will put them in VLANs 2-4.

```
config
interface gil/1/2
switchport access vlan 2
interface gil/1/3
switchport access vlan 3
interface gil/1/4
switchport access vlan 4
end
```

```
switchb471cc#config
switchb471cc(config)#interface gi1/1/2
switchb471cc(config-if)#switchport access vlan 2
switchb471cc(config-if)#interface gi1/1/3
switchb471cc(config-if)#switchport access vlan 3
switchb471cc(config-if)#interface gi1/1/4
switchb471cc(config-if)#switchport access vlan 4
switchb471cc(config-if)#switchport access vlan 4
switchb471cc(config-if)#end
switchb471cc
```

7) Set the Receivers in ports 1-5 on Stack 2 to automatically be watching the Transmitter in VLAN 2.

```
configswitchb471cc#configinterface range gi2/1/1-5switchb471cc(config)#interface range gi2/1/1-5switchport access vlan 2switchb471cc(config-if-range)#switchport access vlan 2endswitchb471cc(config-if-range)#endswitchb471cc#switchb471cc#
```

8) Enable instant, seamless switching between sources of the same resolution.

```
configswitchb471cc#configinterface range gi1/1/2-4switchb471cc(config)#interface range gi1/1/2-4spanning-tree portfastswitchb471cc(config-if-range)#spanning-tree portfastinterface range gi2/1/1-5switchb471cc(config-if-range)#interface range gi2/1/1-5spanning-tree portfastswitchb471cc(config-if-range)#spanning-tree portfastendswitchb471cc(config-if-range)#spanning-tree portfast
```

9) Save the configuration so that if the switch loses power it reboots correctly.

write

y [to confirm]

switchb471cc#write
Overwrite file [startup-config].... (Y/N)[N] ?Y
Copy succeeded

WARNING: DO NOT change the file name. The only file the switch looks for is [startup-config].

10) <u>Set Optional Parameters</u> if desired.

Congratulations! You have configured your SG500 stacked switch to work with Just Add Power Transmitters and Receivers in Layer 2 mode.

General Mode (Layer 3)

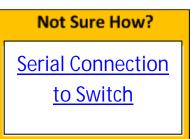
General Mode (Layer 3) is used for matrix switching <u>PLUS</u> advanced control features of Just Add Power devices: video wall, CEC, RS232, USB, OSD, etc. This mode can <u>ONLY</u> be controlled with an IP connection to an open port.

The example set-up will include 3 Transmitters and 5 Receivers:

- 3 Transmitters are connected to ports 2-4 on Stack 1 (gi1/1/2 to gi1/1/4)
- 5 Receivers are connected to ports 1-5 on Stack switch 2 (gi2/1/1 to gi2/1/5)
- If your installation contains more devices, expand on the steps in this guide to fully configure the installation.

<u>Note</u>: All configuration must be applied to the stack Master. If the stack Master has not been configured yet, please refer to the <u>Configuring Stacking</u> section above.

- 1) Connect to the switch with the included console cable and create a serial connection to the switch at a baud rate of 115200-8n1.
- 2) Power on the switch and allow it to run through the boot sequence. When it finishes, the prompt will ask for a username and password. Both are "cisco."



Note: The prompt - **switch6f48fa#** - should always end with '#' in order for configuration to be possible. If at any point the prompt ends with a '>' instead - **switch6f48fa>** - type enable and enter the password cisco to return to the # prompt.

- switchb471cc>enable Password:***** switchb471cc#
- 3) Create one VLAN <u>per</u> Transmitter, and one VLAN for <u>ALL</u> Receivers. This guide will create VLANs 10-13; VLAN 10 for the Receivers and VLANs 11-13 for the 3 Transmitters.

<u>Note:</u> Just Add Power "*best practices*" puts all Receivers on VLAN 10 and Transmitters starting on VLAN 11 working upwards. In practice, any VLAN number can be used; VLAN 1 is avoided for management purposes.

config			
vlan	database		
vlan	10-13		
end			

switchb471cc#config	
switchb471cc(config)#vlan datak	ase
switchb471cc(config-vlan)#vlan	10-13
switchb471cc(config-vlan) #end	
switchb471cc#	

4) Put all Just Add Power ports in general mode.

Note: Ports are labeled in the format giX/1/Y where X is the stack number and Y is the port number.

Stack #/

\Port #

```
configswitchb471cc#configinterface range gi1/1/2-4switchb471cc(config)#interface range gi1/1/2-4switchport mode generalswitchb471cc(config-if-range)#switchport mode generalinterface range gi2/1/1-5switchb471cc(config-if-range)#interface range gi2/1/1-5switchbort mode generalswitchb471cc(config-if-range)#switchport mode generalendswitchb471cc(config-if-range)#switchport mode generalswitchb471cc(config-if-range)#switchport mode generalswitchb471cc(config-if-range)#switchport mode generalswitchb471cc(config-if-range)#switchport mode general
```

5) Put each Transmitter port in their own VLAN and the Receiver VLAN (10).

```
config
interface gi1/1/2
switchport general allowed vlan add 10,11 untagged
switchport general pvid 11
interface gi1/1/3
switchport general allowed vlan add 10,12 untagged
switchport general pvid 12
interface gi1/1/4
switchport general allowed vlan add 10,13 untagged
switchport general pvid 13
end
               switchb471cc#config
               switchb471cc(config)#interface gi1/1/2
               switchb471cc(config-if)#switchport general allowed vlan add 10,11 untagged
               switchb471cc(config-if) #switchport general pvid 11
               switchb471cc(config-if) #interface gi1/1/3
               switchb471cc(config-if)#switchport general allowed vlan add 10,12 untagged
               switchb471cc(config-if)#switchport general pvid 12
               switchb471cc(config-if) #interface gi1/1/4
               switchb471cc(config-if)#switchport general allowed vlan add 10,13 untagged
               switchb471cc(config-if) #switchport general pvid 13
               switchb471cc(config-if) #end
```

switchb471cc#

switchb471cc#

6) Set the Receivers in ports 1-5 on Stack 2 in their native VLAN (10) and to automatically watch the Transmitter in VLAN 11.

```
config
interface range gi2/1/1-5
switchport general allowed vlan add 10,11 untagged
switchport general pvid 10
end
switchb471cc‡config
switchb471cc(config)#interface range gi2/1/1-5
switchb471cc(config-if-range)#switchport general allowed vlan add 10,11 unta
switchb471cc(config-if-range)#switchport general pvid 10
switchb471cc(config-if-range)#end
```

7) Enable instant, seamless switching between sources of the same resolution.

```
configswitchb471cc#configinterface range gi1/1/2-4switchb471cc(config)#interface range gi1/1/2-4spanning-tree portfastswitchb471cc(config-if-range)#spanning-tree portfastinterface range gi2/1/1-5switchb471cc(config-if-range)#interface range gi2/1/1-5spanning-tree portfastswitchb471cc(config-if-range)#spanning-tree portfastendswitchb471cc(config-if-range)#spanning-tree portfastswitchb471cc(config-if-range)#spanning-tree portfastswitchb471cc(config-if-range)#spanning-tree portfastswitchb471cc(config-if-range)#spanning-tree portfastswitchb471cc(config-if-range)#endswitchb471cc#
```

8) Save the configuration so that if the switch loses power it reboots correctly.

write

y [to confirm]

switchb471cc#write
Overwrite file [startup-config].... (Y/N)[N] ?Y
Copy succeeded

WARNING: DO NOT change the file name. The only file the switch looks for is [startup-config].

9) <u>Set Optional Parameters</u> if desired.

Congratulations! You have configured your SG500 stacked switch to work with Just Add Power Transmitters and Receivers in Layer 3 mode.

Set Optional Parameters

Disable Login

If the username and password are enabled on the switch, every new serial connection will require authentication. This has caused issues in the past with control systems that cannot detect when a username and password are requested. It is suggested to disable login credentials for systems where security isn't an issue.

```
config
aaa authentication enable default none
aaa authentication login default none
end
write
y
y
Copy succeeded
switchb471cc<sup>#</sup>
switchb471cc(config)#aaa authentication enable default none
switchb471cc(config)#aaa authentication login default none
switchb471ccfwrite
Overwrite file [startup-config].... (Y/N)[N] ?Y
```

Remove Connection Timeout

When the connection is idle, it will eventually revert back to an unconnected state. Disabling the unconnected state can prevent issues with some control systems from occurring.

```
config
line telnet
exec-timeout 0
line console
exec-timeout 0
end
write
y
```

switchb471cc#
switchb471cc#config
switchb471cc(config)#line telnet
switchb471cc(config-line) #exec-timeout 0
switchb471cc(config-line)#line console
switchb471cc(config-line) #exec-timeout 0
switchb471cc(config-line) #end
switchb471cc#write
Overwrite file [startup-config] (Y/N)[N] ?Y
Copy succeeded
switchb471cc#

Enable Telnet

If you would prefer to control your switch through telnet instead of RS232 on the console port, telnet must be enabled and an IP address must be given to the switch.

Example: Set the IP on VLAN 1 to 192.168.1.200 with a subnet mask of 255.255.255.0.

```
config
ip telnet server
interface vlan 1
ip address 192.168.1.200 255.255.255.0
end
                        switchb471cc#config
write
                        switchb471cc(config) #ip telnet server
У
                        switchb471cc(config)#interface vlan 2
                        switchb471cc(config-if)#ip address 192.168.1.200 255.255.255.0
                        switchb471cc(config-if) #end
                        switchb471cc#write
                        Overwrite file [startup-config].... (Y/N) [N] ?Y
                        Copy succeeded
                        switchb471cc#
```

<u>Note</u>: In General Mode (Layer 3), VLAN 1 cannot be used for routing. Just Add Power recommends creating VLAN 2 and using VLAN 2 as the control port for telnet.

Switching Sources

Access Mode (Layer 2)

A Receiver is always watching the Transmitter that it shares a VLAN with. There cannot be two Transmitters in the same VLAN, so in order to change what a Receiver is watching we must swap it into a different VLAN.

Example: To set the Receiver in port 4 on Switch 2 to watch the Transmitter in VLAN 3.

```
enable
config
interface gi2/1/4
switchport access vlan 3
end
```

SwitchMaster#enable % Unrecognized command SwitchMaster#config SwitchMaster(config)#interface gi2/1/4 SwitchMaster(config-if)#switchport access vlan 3 SwitchMaster(config-if)#exit SwitchMaster(config)#exit

<u>Note:</u> If the switch loses power, when it finishes rebooting the Receiver in port 4 will reset to watching VLAN 2, since that is the default. If you want to make VLAN 3 the default for this Receiver, then add the write command to save.

General Mode (Layer 3)

A Receiver is always watching the Transmitter that it shares a VLAN with. There cannot be two Transmitters in the same VLAN, so in order to change what a Receiver is watching we must swap it into a different VLAN.

Example: To set the Receiver in port 4 on Switch 2 to watch the Transmitter in VLAN 12.

```
config
interface gi2/1/4
switchport general allowed vlan remove 11-99
switchport general allowed vlan add 10,12 untagged
switchport general pvid 10
end
switchb471cc‡config
switchb471cc(config)#interface gi2/1/4
switchb471cc(config-if)#switchport general allowed vlan remove 11-99
switchb471cc(config-if)#switchport general allowed vlan add 10,12 untagged
switchb471cc(config-if)#switchport general allowed vlan add 10,12 untagged
switchb471cc(config-if)#switchport general pvid 10
switchb471cc(config-if)#switchport general pvid 10
switchb471cc(config-if)#end
switchb471cc
```

<u>Note:</u> If the switch loses power, when it finishes rebooting the Receiver in port 4 will reset to watching VLAN 11, since that is the default. If you want to make VLAN 12 the default for this Receiver, then add the <u>write</u> command to save.

Example Running Configuration

Access Mode (Layer 2)

If you want to check your work, type this command:

show running-config

The resulting output (after you hit the Space Bar a couple of times) should look almost exactly like what is shown below for a 3-source, 5-display switch configuration.

```
SwitchMaster#show running-config
vlan database
vlan 2-4
exit
voice vlan oui-table add 0001e3 Siemens_AG_phone_
voice vlan oui-table add 00036b Cisco_phone_
voice vlan oui-table add 00096e Avaya
voice vlan oui-table add 000fe2 H3C Aolynk
voice vlan oui-table add 0060b9 Philips and NEC AG phone
voice vlan oui-table add 00d01e Pingtel_phone_
voice vlan oui-table add 00e075 Polycom/Veritel_phone____
voice vlan oui-table add 00e0bb 3Com_phone_
hostname SwitchMaster
line console
exec-timeout 0
exit
line telnet
exec-timeout 0
exit
aaa authentication enable default none
aaa authentication login default none
no snmp-server server
1
interface gigabitethernet1/1/2
 spanning-tree portfast
 switchport mode access
 switchport access vlan 2
!
interface gigabitethernet1/1/3
 spanning-tree portfast
 switchport mode access
 switchport access vlan 3
L
interface gigabitethernet1/1/4
 spanning-tree portfast
 switchport mode access
 switchport access vlan 4
!
interface gigabitethernet2/1/1
 spanning-tree portfast
 switchport mode access
 switchport access vlan 2
!
```

```
interface gigabitethernet2/1/2
 spanning-tree portfast
 switchport mode access
switchport access vlan 2
!
interface gigabitethernet2/1/3
 spanning-tree portfast
 switchport mode access
 switchport access vlan 2
!
interface gigabitethernet2/1/4
 spanning-tree portfast
switchport mode access
switchport access vlan 2
!
interface gigabitethernet2/1/5
spanning-tree portfast
 switchport mode access
switchport access vlan 2
!
```

General Mode (Layer 3)

If you want to check your work, type this command:

show running-config

The resulting output (after you hit the Space Bar a couple of times) should look almost exactly like what is shown below for a 3-source, 5-display switch configuration.

```
switchb471cc#show running-config
config-file-header
switchb471cc
v1.3.0.62 / R750_NIK_1_3_647_260
CLI v1.0
set system mode router queues-mode 4
file SSD indicator encrypted
@
ssd-control-start
ssd config
ssd file passphrase control unrestricted
no ssd file integrity control
ssd-control-end cb0a3fdb1f3a1af4e4430033719968c0
!
vlan database
vlan 2,10-13
exit
voice vlan oui-table add 0001e3 Siemens_AG_phone___
voice vlan oui-table add 00036b Cisco_phone_
voice vlan oui-table add 00096e Avaya_
voice vlan oui-table add 000fe2 H3C_Aolynk_
voice vlan oui-table add 0060b9 Philips_and_NEC_AG_phone
voice vlan oui-table add 00d01e Pingtel_phone_
voice vlan oui-table add 00e075 Polycom/Veritel phone
voice vlan oui-table add 00e0bb 3Com phone
bonjour interface range vlan 1
hostname switchb471cc
line console
exec-timeout 0
exit
line telnet
exec-timeout 0
exit
aaa authentication enable default none
aaa authentication login default none
ip telnet server
L
interface vlan 2
 ip address 192.168.1.200 255.255.255.0
Т
interface gigabitethernet1/1/2
 switchport mode general
 switchport general allowed vlan add 10-11 untagged
 switchport general pvid 11
Т
interface gigabitethernet1/1/3
 switchport mode general
```

```
switchport general allowed vlan add 10,12 untagged
 switchport general pvid 12
!
interface gigabitethernet1/1/4
switchport mode general
switchport general allowed vlan add 10,13 untagged
switchport general pvid 13
T
interface gigabitethernet2/1/1
 switchport mode general
switchport general allowed vlan add 10-11 untagged
switchport general pvid 10
L
interface gigabitethernet2/1/2
 switchport mode general
switchport general allowed vlan add 10-11 untagged
 switchport general pvid 10
!
interface gigabitethernet2/1/3
 switchport mode general
switchport general allowed vlan add 10-11 untagged
switchport general pvid 10
!
interface gigabitethernet2/1/4
switchport mode general
switchport general allowed vlan add 10-11 untagged
 switchport general pvid 10
!
interface gigabitethernet2/1/5
switchport mode general
switchport general allowed vlan add 10-11 untagged
switchport general pvid 10
!
exit
```

Troubleshooting

1) The switch lost power in the middle of configuration.

None of the commands that were entered were saved, so you must restart the configuration at the beginning.

2) The switch I'm using already has a configuration, and I want to reset it to default.

Enter the following CLI commands to reset your switch to the default settings:

delete startup-config Y reload	switchcd63d5#enable % Unrecognized command switchcd63d5#delete startup-config Delete startup-config [y/n]? y switchcd63d5#12-Nov-2011 23:38:24 %FILE-I-DELETE: File Delete - /startup-config				
	switchcd63d5#reload will reset the whole system and disconnect your current session. Do continue ? (Y/N)[N]				

Not Sure How?

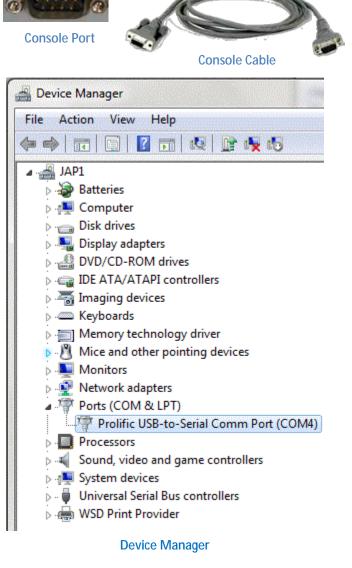
Serial Connection to Switch

- 1) Download PuTTY, a terminal emulator. Any other terminal emulation program will work, but this guide uses PuTTY.
- 2) Connect to the console port (Figure 2) of the SG500 switch with the included console cable (Figure 3).

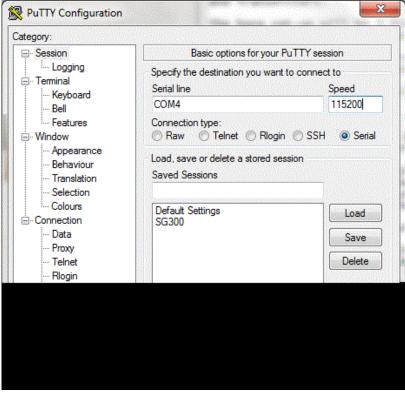
Note: If there is not a COM port on the computer, an RS232-to-USB converter is needed. Once the converter is plugged into a USB port, go into the Device Manager. Select "Ports" to see which COM port the RS232-to-USB device is using.



RS232-to-USB Converter



3) Open PuTTY, select Serial as the Connection Type, set serial line to the correct COM port (the diagram shows COM4) and set Speed to 115200.



4) In the "Keyboard" menu on the left side, change the Backspace key to Control-H. This allows the backspace key to function appropriately.

